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Supplementary Agenda – Member Questions with
Responses and Cabinet Member Briefings

for the meeting of

THE COUNTY COUNCIL

to be held on

5 DECEMBER 2017

(i)

(ii)

6 MEMBERS' QUESTION TIME

(Pages 1
- 22)

Responses to questions on matters relating to the powers and duties of the County Council, or which affects the county and Cabinet Member Briefings on their portfolios.

There will be an opportunity for Members to ask questions.

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SURREY COUNTY COUNCIL

TUESDAY 5 DECEMBER 2017

**QUESTIONS TO BE ASKED UNDER THE PROVISIONS
OF STANDING ORDER 10.1**

TIM OLIVER, CABINET MEMBER FOR PROPERTY AND BUSINESS SERVICES

1. MR ROBERT EVANS (STANWELL AND STANWELL MOOR) TO ASK:

How many children in Surrey schools are currently being taught in temporary classrooms and what plans does the County have to address the situation?

Reply:

There were 1,375 places created in the period 2012-2017 for temporary bulge places at 29 schools in modular accommodation.

Where a school has insufficient capacity to accept a bulge class, then a modern modular solution is provided. These buildings come with equivalent facilities and services and fire, eco and energy ratings to a modern permanent building solution.

At the end of the bulge class requirement, the modular unit is reused at other schools requiring similar bulge classroom accommodation. This temporary modular approach has been used in primaries where numbers are already falling in many parts of the county, as the bulge moves to the secondary.

This approach provides the Local Authority with a value for money solution for addressing short term pressures, which arise at very short notice in the community, requiring a fast response to meet our statutory requirement to provide every child with a place.

DAVID HODGE, LEADER OF THE COUNCIL

2. DR ANDREW POVEY (CRANLEIGH & EWHURST) TO ASK:

The current investment strategy includes investment in commercial and retail premises, but no investment in residential property. Does the Leader consider this is the best investment strategy and if so, why?

Reply:

The council is currently considering the appointment of a joint venture partner who will assist in identifying and delivering residential investment opportunities subject to approved business cases by Cabinet on 14 December. The Investment strategy has been developed around achieving a balanced portfolio across all property sectors and therefore it is clear that this council is considering the full range of opportunities to generate income from investments to support the delivery of front line services.

May I remind Members that this strategy has been clearly laid out on the Cabinet Forward Plan/Note of Decisions since September 2017. -
<https://mycouncil.surreycc.gov.uk/mgListPlanItems.aspx?PlanId=185&RP=120>

MIKE GOODMAN, CABINET MEMBER FOR ENVIRONMENT AND TRANSPORT

3. MR JONATHAN ESSEX (REDHILL EAST) TO ASK:

The Government is currently consulting on a revised national policy statement for aviation, which proposes that expansion of Heathrow will mean that international aviation is no longer accounted for within the UK's carbon budget. Please confirm that Surrey County Council does not support expansion of Heathrow or Gatwick if this increases aviation emissions beyond that recommended by the Committee on Climate Change and accounted for in the Government's Carbon Plan.

Reply:

Council has agreed resolutions in 2013 and 2016 that make clear that whilst we recognise the crucial role of the airports at Heathrow and Gatwick in supporting employment for Surrey residents, generating investment in the Surrey economy and in attracting major businesses to locate in the county; any expansion requires the environmental and surface access issues involved to be satisfactorily addressed.

The council is aware that the Committee on Climate Change, the Government's independent advisors on climate change, have expressed concern about the assumptions that have been made relating to growth in aviation emissions in the context of national carbon budgets. In our response to the draft Airports National Policy Statement we have been clear that Government should be more specific and more transparent about carbon emissions and carbon budgets as a result of airport expansion. It is for Government to respond to the concerns that have been expressed. We would expect them to be much clearer about the impact of expansion in the final National Policy Statement.

HELYN CLACK, CABINET MEMBER FOR HEALTH

4. MRS HAZEL WATSON (DORKING HILLS) TO ASK:

According to the Independent on Wednesday 29 November: "*Virgin Care sued the NHS last year after it lost out on an £82m contract to provide children's health services across Surrey, citing concerns over "serious flaws" in the way the contract was awarded. The company filed proceedings at the UK High Court naming the six local NHS clinical commissioning groups (CCGs) in Surrey, as well as Surrey County Council and NHS England.*" What were the grounds of the legal dispute between Virgin Care and Surrey County Council regarding the contract for children's health services and how much has been or will be paid by the County Council to resolve this matter?

Reply:

Virgin Care began legal proceedings against a number of parties including Surrey County Council alleging irregularities in the procurement of the contract to provide children's and young people community health care services throughout Surrey. The proceedings have now been settled on terms that are confidential to the parties. Disclosure of those terms by any of the parties could lead to enforcement action against that party. I am therefore not able to provide the information that the Councillor has asked for.

COLIN KEMP, CABINET MEMBER FOR HIGHWAYS**5. MR STEPHEN COOKSEY (DORKING SOUTH AND THE HOLMWOODS) TO ASK:**

Can the Cabinet Member please set out his plans to use LED lights in Surrey and what the potential costs and savings will be?

Reply:

When the Private finance initiative (PFI) contract was let and awarded in 2009, LED technology in street lighting was in its infancy and not suitable for Surrey County Council (SCC) although the Council was able to take advantage of a Central Management System (the largest installation by far at the outset in 2010) to enable dynamic control including the ability to dim lights and change profiles with minimal costs.

LED lighting has made significant advances across all sectors including domestic, office, automotive lighting and of course Street Lighting in the intervening years. With a need to reduce our energy consumption and CO2 emissions we are investigating options to upgrade the street lighting to this technology.

These investigations are at an early stage and will require more detailed analysis on the type of lighting and options for funding the replacement. An outline report was recently submitted to the county council Investment Panel for consideration. Subject to Panel and Cabinet approval, a detailed programme will be developed and shared with Members in due course.

COLIN KEMP, CABINET MEMBER FOR HIGHWAYS**6. MR CHRIS BOTTON (CATERHAM HILL) TO ASK:**

Will the Cabinet Member explain why he will not countenance the idea of parish councils in Surrey paying for streetlights to stay on at night?

Reply:

Cabinet agreed in May to implement an 'Alternative Funding Model' allowing districts and boroughs to request an enhanced level of service by excluding all lights in their area from Part Night lighting subject to agreement to reimburse the County Council in full for any costs associated with delivering the enhanced level of service.

It was recognised in the report that some parish councils had expressed an interest in being able to fund the cost of keeping the street lights in their respective areas on and so exclude them from Part Night lighting. However retaining the decision at the borough level ensures a greater level of consistency across an area. The complexity of managing change requests and restructuring the street light central management system was also taken into account. For these reasons it was agreed any externally funded changes need to be on a district wide level.

The agreement with Spelthorne is an example of how this can work well in practice.

DENISE TURNER-STEWART, CABINET MEMBER FOR COMMUNITIES

7. MR DAVID GOODWIN (GUILDFORD SOUTH WEST) TO ASK:

Could the Cabinet Member confirm whether she plans to convert any Surrey Library into a community or volunteer-led library? If so, which ones?

Reply:

I hope Mr Goodwin agrees that the Community Partnered Library initiative is something we should celebrate. Thanks to the volunteers that came forward from ten Surrey communities, we have not closed a single library in Surrey, at a time when, across the country so many places have lost their local branch library.

The increased demand for our services to vulnerable people and reduced Government funding, means we must continue to review the Council's spend on all the services it provides for the county's residents. We are exploring a range of ideas about how we build on our previous successful work and ensure that the library service remains sustainable in these increasingly challenging times. These ideas are not at a stage at which I would describe them as "plans". We will invite the Communities Select Committee to help us develop policy options, some of which may become plans, once this initial exploratory work is completed.

DAVID HODGE, LEADER OF THE COUNCIL

8. MR WILL FORSTER (WOKING SOUTH) TO ASK:

Brexit will mean that £8.4 billion of Structural Investment Funding will no longer be available to the UK. What is the estimated impact on Surrey?

Reply:

EU Structural Investment Funding for the 2014-20 programme is allocated by the Government to Local Enterprise Partnership (LEP) areas rather than to local government areas such as counties. Surrey is split between the Coast to Capital (C2C) LEP and the Enterprise M3 (EM3) LEPs. C2C has an allocation of €72m and EM3 an allocation of €50m over the 7 year programme period. There is no ring-fencing to Surrey and all calls for proposals are open and competitive. Some of the programme has yet to be awarded. The Government has indicated that on departure from the European Union, it will put in place a replacement for the Structural Funds on which a consultation exercise is currently due to be launched in early 2018.

DAVID HODGE, LEADER OF THE COUNCIL

9. MR DAVID LEE (CATERHAM VALLEY) TO ASK:

Following the Budget, what devolution arrangements are being taken forward in Surrey and when will they take effect?

Reply:

Surrey County Council is a key partner in the Surrey Heartlands Partnership which has agreed and begun to implement new 'devolution' arrangements for the health and care system.

Surrey Heartlands serves 850,000 people within the areas of Guildford and Waverley, North West Surrey and Surrey Downs and accounts for around three quarters of the overall Surrey population. The development of the Surrey Heartlands Health and Care Devolution agreement (the ‘Trilateral Agreement’) emerged from discussions with national partners (primarily NHS England and NHS Improvement) in relation to the Surrey Heartlands Sustainability and Transformation Plan. The devolution and delegation of additional responsibilities and freedoms to the local area is seen as crucial to enabling the delivery of the aims of the Surrey Heartlands Sustainability and Transformation Partnership (STP) and wider plans to transform and integrate the health and care system to secure the best outcomes for local residents.

The Memorandum of Understanding (the ‘Trilateral Agreement’ – <http://www.surreyheartlands.uk/devolution/>) between local partners, NHS England and NHS Improvement was finalised and signed on 15 June 2017.

This Agreement confirmed the commitment of partners to work towards the ‘progressive implementation’ of a devolved health and care system for Surrey Heartlands. It also set out a shared vision and objectives for the work, the proposed governance arrangements, and the scope of functions being explored as part of the devolution / delegation of responsibilities to Surrey Heartlands.

Implementation of the Agreement has begun with 2017/18 being used as a ‘shadow year’ with new governance mechanisms already in place through joint leadership arrangements between the County Council, the NHS Clinical Comissioning Groups and NHS England. Dialogue is underway between local and national partners to agree the functions that local partners will take greater control of from April 2018.

MIKE GOODMAN, CABINET MEMBER FOR ENVIRONMENT AND TRANSPORT

10. MRS FIONA WHITE (GUILDFORD WEST) TO ASK:

The County Council have proposed a new system of financial transfers to district and borough councils for recycled waste. Please could the Cabinet Member explain how he will ensure that no Waste Collection Authority will cut their recycling services to residents as a result?

Reply:

The new financial mechanisms have been developed in close consultation with district and borough partners. A number of elements have been built in to incentivise future performance improvements and to ensure that waste collection authorities do not reduce their level of service.

The fixed payment will be conditional on the district or borough council agreeing to maintain a certain level of service for all households where practicable. This includes collecting the core dry recyclables (paper, card, metals, plastics and glass), and providing weekly food waste collections. A reduction in service that may stop the fixed payment from being made would include stopping collecting a key recyclable material, or reducing the frequency of recycling collections.

Memoranda of Understanding between SCC and individual authorities are currently being drafted. The Surrey Waste Partnership will be consulted on these and it is proposed that the Partnership would be the body that decides if an authority is not acting in the spirit of the agreement.

The variable payment mechanism provides a formula for sharing savings that arise from future improvements, and is designed to reward increases in recycling and reductions in residual waste. This means that authorities should continue to work towards improving the performance of their services.

The Surrey Waste Partnership will also continue to be funded at current levels which means that its comprehensive and well established improvement programme will remain in place.

SCC will closely monitor the introduction of the new mechanisms and will review arrangements if they do not deliver the expected outcomes.

MEL FEW, CABINET MEMBER FOR ADULTS

11. MRS ANGELA GOODWIN (GUILDFORD NORTH) TO ASK:

Please set out for the financial years 14/15, 15/16 & 16/17 the percentage of the County Council's total budget that was spent on Adult Social Care

Reply:

Over the last three financial years the council has spent 42% of its budget on Adult Social Care.

TIM OLIVER, CABINET MEMBER FOR PROPERTY AND BUSINESS SERVICES

12. MR ROBERT EVANS (STANWELL AND STANWELL MOOR) TO ASK:

In May 2014 Surrey County Council agreed to become a Fair Trade Council and was granted the status in 2015. Will the Council please provide an update on actions taken and progress made since then?

Reply:

The Council continues to support the delivery of fair trade through a number of initiatives. Specifically, these include:

- The commitment to ethical sourcing which forms part of the Social Value Procurement Strategy developed in response to the Public Services (Social Value) Act 2012. For tenders over £100k in value, Procurement in agreement with budget holders, incorporate fair trade criteria into the procurement process whilst ensuring compliance with the Public Contract Regulations 2015.
- The Council's continued procurement of Fairtrade bananas, coffee and sugar as part of the ongoing commitment to supporting the motion to facilitate Fairtrade wherever possible.
- Recently, the Procurement Department has also developed an Ethical Procurement Statement and Supplier Code of Conduct which is in the process of being published.
- The inclusion of a commitment to purchase sustainable products and the promotion of sustainable development within the Council's tender documents. Where relevant appropriate weighting is given to sustainable products in the purchasing process.

- Active work with existing suppliers to promote sustainability and ethical sourcing throughout the supply chain. The Council has Soil Association Food for Life (FFL) Gold accreditation for its catering services (including all food supply). The FFL programme is about making good food the easy choice for everyone by making healthy, tasty and sustainable meals the norm for all to enjoy, as well as reconnecting people with where their food comes from, teaching them how it's grown, and championing the importance of well-sourced ingredients.

TIM OLIVER, CABINET MEMBER FOR PROPERTY AND BUSINESS SERVICES

13. MR JONATHAN ESSEX (REDHILL EAST) TO ASK:

Please provide a full list of all properties currently purchased as part of the County Council's investment portfolio (both directly by Surrey County Council and via the Halsey Garton trading company), together with the Energy Performance Certificate for all buildings when acquired by SCC.

Reply:

Below is a table of all properties currently within the County Council's Investment Portfolio owned by either Surrey County Council (SCC) or the Halsey Garton Property (HGP) trading company as part of its adopted Investment Strategy. Officers will provide a separate spreadsheet of Energy Performance Certificate's for all SCC buildings once the information has been collated.

Address	SCC or HGP Owned	Property Type
Ranger House, Guildford	SCC	Office Building
High St, Egham	SCC	Retail with Offices above
Watermans House, Woking	SCC	Office Building
High St, Staines	SCC	Retail with Offices above
Pixham End, Dorking	SCC	Office campus
Abbeymoor Golf Club/Course	SCC	Golf Course
Bridgehead House, Ashtead	SCC	Office Building
Nexus, 4 Gatwick Rd, Crawley	SCC	Office Building
Hempston Way, Melksham	HGP	Industrial Building
Bristol Distribution Centre	HGP	Industrial Buildings
Aztec West, Bristol	HGP	Office Building
Washford Mills Retail Pk, Redditch	HGP	Retail Park
Birmingham Road, Stratford	HGP	Retail with Hotel above
Willowbrook Retail Pk, Loughborough	HGP	Retail Park
Statham Street, Macclesfield	HGP	Retail Store
Manton Business Park, Worksop	HGP	Warehouse Building
Agecroft Commerce Pk, Salfords, Manchester	HGP	Warehouse Building
Oakgrove Retail Park, Milton Keynes	HGP	Retail Park
12-15 High Street, Winchester	HGP	Retail Store

Malvern Shopping Park, Malvern	HGP	Retail Park
55/57 & 59 Friar St, Worcester	HGP	Retail with Cinema above

DAVID HODGE, LEADER OF THE COUNCIL

14. MRS HAZEL WATSON (DORKING HILLS) TO ASK:

Could the Leader of the Council set out what extra funding SCC will receive as a result of measures announced in the Budget on 22 November?

Reply:

The Chancellor's budget statement sets out the government's high level plans for spending and how it is going to fund that spending. As ever, although there are number of announcements that will impact on Local Government, many members will already know that the detail of its impact and specifically how it effects Surrey County Council will not be known until the Provisional Local Government Finance Settlement, and possibly sometime after that. As in previous years we expect this in the weeks before the Christmas break.

MIKE GOODMAN, CABINET MEMBER FOR ENVIRONMENT AND TRANSPORT

15. MR WILL FORSTER (WOKING SOUTH) TO ASK:

In its Medium Term Finance Strategy Update and Transformation to 2019 proposals, Hampshire County Council has called on the Government to allow local authorities to levy modest charges on older persons' bus passes. Will the Cabinet Member reassure elderly residents that they will not implement such a fee in Surrey?

Reply:

Thank you for your question. The Leader of Surrey County Council has been in discussions with his counterpart in Hampshire about this matter.

MIKE GOODMAN, CABINET MEMBER FOR ENVIRONMENT AND TRANSPORT

16. MR JONATHAN ESSEX (REDHILL EAST) TO ASK:

The County Council is currently consulting on its new Local Waste Plan. Table 5 of the Draft Local Waste Plan proposes three additional Energy-from-Waste plants (incinerators) are required up until 2033. Please confirm how many of these are proposed to be for waste from households and which of the waste sites being consulted on under the Plan will be considered for energy-from-waste development.

Reply:

At this stage, there are no plans to provide additional treatment capacity for residual municipal waste (i.e. largely waste from households that cannot be recycled) beyond that provided by the Eco-Park. However further infrastructure in Surrey may be required in the future depending on the continued availability of facilities outside

Surrey, the costs associated with shipping waste to these facilities and the success of measures to increase recycling and minimise the total volume of waste generated.

In addition, at this stage our Draft Waste Plan does not specify which of the nine shortlisted sites will be suitable for which treatment types. We will need to review potential sites in the light of the consultation response and a detailed environmental assessment. The next stage of the plan making process will contain more information to help determine the types of waste facility that may be acceptable on identified sites.

Table 7 of the new Draft Waste Local Plan identifies a waste capacity gap up until 2033 – that is the gap between the amount of waste that will need to be managed in different ways and the ability of existing facilities to do this. We need to provide additional land to accommodate facilities that can treat our residual waste (i.e. waste that cannot be recycled) by providing energy recovery (Energy-from-Waste). Table 7 sets out the amount of Energy Recovery we need to plan for, which is between 174,000 and 278,000 tonnes per annum in 2033. This may require somewhere between three and six sites for energy recovery.

In order to calculate this waste capacity gap, the future waste management capacity for Surrey (i.e. the amount of capacity existing facilities currently provide and will continue to provide in future) was calculated. This information is shown in Table 5¹. The total waste management requirement was also calculated.

We need to plan for the highest potential amount of waste, using the calculated figures. The ultimate number of facilities could be less depending on how much waste we can reuse or recycle, on the scale of the facilities proposed and indeed on the willingness of the commercial sector to build them.

Our Waste Plan needs to make provision for all types of waste – that is waste from construction and demolition activities, from industry and commerce as well as households. Accordingly additional energy recovery facilities may be proposed in Surrey by the private sector to deal with commercial waste streams. If so, it may be these also have capacity to deal with municipal waste.

MIKE GOODMAN, CABINET MEMBER FOR ENVIRONMENT AND TRANSPORT

17. MRS HAZEL WATSON (DORKING HILLS) TO ASK:

In what way has the County Council changed the criteria which impact on the granting of bus passes for older people and people with learning disabilities renewing or applying for bus passes?

Reply:

In 2013 the Department for Transport (DfT) published a revised version of its guidance document to Local Authorities on assessing the eligibility of disabled applications for the English National Concessionary Travel Scheme (ENCTS). This revised version was updated to reflect changes in state benefits for disabled people, namely the phasing out of DLA and the introduction of Personal Independence Payment (PIP). Under the terms of the Transport Act 2000 it is for local authorities to determine whether someone is a “disabled person” for the purposes of concessionary travel, however, the guidance provides advice on the basis of automatic entitlement.

¹ Table 5 shows the future waste management capacity, rather than the “Future waste capacity requirements...” as indicated in the Table caption.

SCC understood the need to respond to the various implications that have arisen as a result of this phased transfer to Personal Independence Payment (PIP) and has therefore been reviewing and updating information regularly. This change has impacted some residents who had previously qualified for a disabled free bus pass as they were awarded a middle/higher rate care component with Disability Living Allowance (DLA). In the current guidance, the Department for Transformation (DfT) detail two PIP descriptors that should be used for automatic eligibility for a disabled bus pass:

- Moving around (8 or more points needed) – relates to residents with mobility issues
- Communicating verbally (8 or more points needed) – relates to residents who are i) profoundly or severely deaf ii) without speech

Members will also be aware that Surrey offers two additional concessions over and above the statutory minimum scheme that is required by the DfT; these are

- a) Free travel for Disabled Persons pass holders at all times, and
- b) Companion passes for pass holders who cannot travel on their own which provide free travel for the companion.

A full list of the acceptable documents to prove eligibility for a disabled free bus pass can be found on the Surrey web pages.

We recognised that many residents who have a learning disability and were being phased onto PIP from DLA would not qualify under the above PIP descriptors. This would create an obvious gap which could impact on their ability to access services. The DfT guidance does not provide Local Authorities with any clear pathway to assess a resident's eligibility for a pass under the learning disability criteria. The team has therefore been working with Adult Social Care (ASC) and disability groups such as the Surrey Coalition to find a suitable pathway to assess a resident under this category. In September 2017 the PIP descriptor 'Planning and Following a Journey' for those residents who score 12 points was adopted as suitable eligibility. This was a positive move for many residents with a learning disability however further pathways continue to be explored. Joint working with Adult Social Care continued to find a robust and inclusive approach to assessing a resident with learning disabilities.

Concurrently, residents registered on the Surrey Disability Register (SDR) as proof of eligibility for a disabled free bus pass was reviewed. This proof had been included originally in the Surrey list of acceptable documentation as an additional pathway which was not included in DfT guidance. However, as SDR members are not asked to provide proof of disability to join the register, there is no adequate audit trail in terms of the allocation of this public funding stream. The issuing of a disabled free bus pass is dependent on the severity of an applicant's disability set out by the DfT guidance and not the case that a resident identifies themselves as having a disability. SDR registration is not now accepted.

Following discussions with ASC, it is proposed that an additional pathway for an applicant to apply for a disabled free bus pass, under the learning disability criteria, is included. ASC has advised that residents in receipt of a funded SCC care package would meet with the DfT learning disability criteria, therefore an additional pathway would be to evidence that an applicant is supported by a funded SCC care package. This suggested way forward is currently being assessed by ASC and is the first phase of work that the team is undertaking relating to the disabled free bus pass scheme.

With regard to the older person's free bus pass there has been no change to the eligibility. Residents may apply for a free bus pass when they reach the female State Pension age.

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CABINET MEMBER UPDATE TO FULL COUNCIL

NAME: John Furey

PORTFOLIO: Deputy Leader and Economic Prosperity

MEETING DATE: 5 December 2017

MIPIM UK 2017

The county council worked with a number of boroughs and districts to showcase the county at this year's MIPIM UK exhibition at London Olympia (18-19 October). This is the third year that Surrey has participated in the event.

MIPIM UK is the UK's largest exhibition and conference for property professionals. The event was a chance for Surrey to demonstrate that it is 'open for business'. Surrey, under the banner of Invest in Surrey, had a stand at the exhibition and showcased opportunities for investment in the county.

We worked with a number of private sector partners to promote the county. Included in the nine sites and premises marketed at the exhibition were Longcross Park, Slyfield in Guildford, and Clare House and James House in Leatherhead. Collectively these sites represented over 660,000 sqm of development potential.

Industrial Strategy

The Government has recently published the Industrial Strategy White Paper setting out how the government and businesses can work together to increase productivity and secure prosperity for all communities.

The Strategy is based on 5 foundations:

- Ideas – aim to create the world's most innovative economy
- People – good jobs and greater earning power for all.
- Infrastructure – delivering a major upgrade to the UK's infrastructure.
- Business Environment – making the UK the best place in the world to start and grow a business.
- Places – creating prosperous communities across the UK.

The most immediately significant element from a county council perspective is about place, the role of LEPs and the development of local industrial strategies. Local Industrial Strategies, which will be developed locally and agreed with the government, will help identify priorities to improve skills, increase innovation and enhance infrastructure and business growth and will guide the use of local funding streams and any spending from national schemes. They will reflect LEP areas and will be led by the LEP.

There will be new Skills Advisory Panels in each LEP area that will be integrated into the LEP structure. These will have a potentially significant role in exerting 'meaningful' influence over the provision of education and training for those over 16 and careers advice and guidance.

Further details are expected to emerge on the implementation of the Industrial Strategy over the coming weeks.

CABINET MEMBER UPDATE TO FULL COUNCIL

NAME: Colin Kemp

PORTFOLIO: Highways

MEETING DATE: 5 December 2017

Part Night Lighting

The final phase of part night lighting was rolled out at the end of July. This programme is expected to make energy savings of over £200,000 as well as reducing the council's carbon emissions. In recognition of concerns raised by residents, particularly shift workers and those employed in the hospitality industry, we have decided to keep streetlights on across every borough and district in Surrey for an hour longer. Having listened to residents' feedback, from Thursday 23 November streetlights in residential areas are staying on until 1am to make it easier for them to get home. We are able to do this because the savings from turning the lights off in the early hours of the morning are likely to be higher than anticipated so we are reinvesting back into communities. Looking ahead, we are considering using LED lights because with technology advances and falling prices the savings they offer could outweigh the cost of installing them.

Local Committees and Parishes

Since September I have been visiting each local committee to highlight the work being undertaken by Highways teams during 2017/18. Although budgets under the control of the committees have reduced there are still a large number of projects being delivered, including Project Horizon and LEP schemes. I have further committed to take the 18/19 programme in the spring cycle and to attend every committee on an annual basis. At the recent Parish council conference I also gave a commitment to meet with parish clusters.

Winter Maintenance Update

We have now started to introduce some of the recent changes to our winter policy, for example the winter gritting season started 2 weeks later this year following a risk based assessment of the weather forecast. Providing we don't need to extend the end of season in April, this will contribute £87,000 towards our savings target. In terms of activities completed so far;

- We carried out our first full gritting action on the 17th November and have been out several times since then when road temperatures have dropped below zero.
- We have used 504 tonnes of salt so far. Our average use per winter is 8,000 tonnes and we have approximately 14,000 tonnes left in stock so we have plenty left to use should the need arise - although there is no indication of severe weather in the forecast at the current time thankfully

Flood Resilience Update

To ensure we are managing the impact of flooding, officers have been working with partners, including the Districts and Boroughs and Environment Agency, to implement the actions outlined in the revised Local Flood Risk Management Strategy.

Alongside delivery of the drainage and flood resilience programmes, the "wet spots" programme has been reviewed and updated to set firm priorities on how we address highway flooding.

We also continue to work with 12 flood action groups providing updates on projects, enforcement, resilience planning support and supporting the groups in their public engagement events. These community led events have been successful in capturing ongoing issues and in raising awareness of the ongoing flood work SCC are carrying out.

In addition, the team are engaging with other planning authorities to try and shape planning policy in a way that ensures sustainable drainage is included in major and minor property developments.

This will hopefully reduce the risk of surface water flooding in the future.

CABINET MEMBER UPDATE TO FULL COUNCIL

NAME: Mary Lewis

PORTFOLIO: Education

MEETING DATE: 5 December 2017

What's working well?

Council officers are working to improve the experience of children and families with Special Educational Needs and Disabilities (SEND) in Surrey. Feedback provided recently indicates a 12% increase in overall satisfaction with SEND services and a 14% decrease in strong dissatisfaction.

Timeliness of Education, Health and Care Plans (EHCPs) – the legal document that describes a child or young person's special educational, health and social care needs following assessment – is improving. In total, 58% of final EHCPs were issued within the 20 week timescale in the 12 months to the end of October 2017. This compares with 24% in October 2016, which means the Council has achieved its December 2017 target early, despite a continued increase in the number of requests received. By improving the timeliness of EHCPs, young people with SEND in Surrey will be able to receive the support they need more quickly.

On 28 November, Cabinet approved a new Travel Assistance Policy, which is designed to help children and young people with an EHCP to travel to school or college by introducing more flexible travel assistance. A wider variety of options will be available, adapting to the needs of children and young people as they progress through education and better preparing them for adulthood and independence.

Cabinet has also passed a new Independent Travel Training offer for young people with SEND, which means that up to 100 young people per year will receive support to travel independently to school or college. The 6–12 week training programme aims to develop independence skills, raise self-esteem and confidence and create opportunities to access further education, training and employment.

Provisional 2017 data indicates that the educational achievement of disadvantaged pupils and pupils with a statutory plan at Key Stage 4 has improved. The difference in achievement between these pupils and their non-disadvantaged and non-SEN peers in Surrey has narrowed compared to 2016.

What are we worried about?

Next year, Surrey is forecasting an overspend in the High Needs Block, which supports provision for children and young people with (SEND) from their early years to 25, due to unprecedented increase in demand.

In the change to a schools-led improvement system, we need to ensure the relationship between schools and the local authority stays strong so that we can work together in the interests of learners and the Council is able to meet its statutory responsibilities.

We also need to work closely with teaching schools to access Strategic School Improvement Fund (SSIF) money. Feedback on Surrey's first round bids suggests we need to provide greater evidence to demonstrate how funding would be used to meet the needs of learners.

Provisional 2017 data indicates the difference in achievement between SEN support pupils and their non-SEN support peers has widened slightly as compared to 2016.

What do we need to know?

We need to know the impact of both the 'hard' National Funding Formula (NFF), which will be introduced by the Department for Education from 2020/21, and the 'soft' NFF that will come into effect from April 2018.

Under the soft formula, local authorities will be funded on the new NFF factors but have the opportunity to determine a local formula in order to manage a smooth transition. Through a recent consultation, Surrey schools indicated their preference to move as quickly as possible to the NFF.

What do we need to do?

The experience of children and families with SEND is improving, but this needs to be consistent across all parts of Surrey's education system. The Council continues to work in partnership with schools to embed inclusive practice and to meet the increasingly complex needs of learners.

Council officers will also work with schools to ensure High Needs funding is sustainable.

CABINET MEMBER UPDATE TO FULL COUNCIL

NAME: Mel Few

PORTFOLIO: Adults

MEETING DATE: 5 December 2017

Learning Disability Review

Given the impact of residents with learning disabilities on the finances of the County, work is ongoing on two elements of this group.

- Cost of Care –
 - The service is working with providers of learning disability services to undertake a comprehensive and systematic review of the market. It is expected that the results and recommendations will be made on rates to be paid and the way forward by end December 2017.
- Strategic Planning –
 - The majority of referrals for Learning disabilities are through transitions from Children's service.
 - Scoping priority cohorts (high cost, out of county, strategic shift to supported living, ordinary residence, transforming care) and considering how to reconfigure resources to improve outcomes, including options for establishing a centralised, specialist team and for creating a dedicated, lead commissioner role. A costed analysis is expected by end December 2017.

Technology Integrated Health Management

Surrey is one of seven Test Beds in the UK sponsored by NHS England, the Office for Life Sciences, Department of Health and Innovate UK. Test Beds bring together the NHS, academia, voluntary sector, and innovation companies to tackle some of the most significant challenges health and social care challenges.

Surrey and Borders NHS Partnership Foundation Trust (lead) and the University of Surrey, Kent Surrey and Sussex Academic Health Science Network, the Alzheimer's Society and seven innovator companies were awarded a £5 million grant to improve the experience of citizens with dementia and those who care for them, to detect deterioration and thereby reduce demand on urgent and emergency care.

A Technology Integrated Health Management (TIHM) system has been created for dementia which integrates technologies such as health monitors, remote sensors and GPS trackers into an IoT system. The devices capture information such movement, weight, hydration and blood pressure.

In the background, data is collected, integrated, analysed and machine learning algorithms are applied. These algorithms personalise data interpretation based upon what is normal for each person, information from multiple sources is combined and patterns of data used to predict deterioration.

CABINET MEMBER UPDATE TO FULL COUNCIL

NAME: Helyn Clack

PORTFOLIO: Wellbeing and Health

MEETING DATE: 5 December 2017

Development of an integrated substance misuse service

The public health team is currently working with partners and our lead providers (Surrey and Borders Partnership SABP and Catalyst) to re-design our adult substance misuse service for Surrey. This service will bring together separate elements of adult substance misuse service provision into one integrated system. As part of this process, we are currently creating treatment pathways for tier two (low threshold substance misuse specialist interventions i.e. harm reduction and injecting equipment exchange); tier three and four (care planned interventions and access to inpatient detoxification) as well as pathways to support individuals in the criminal justice system.

Over the last year, the team has been carrying out a variety of stakeholder and service user events. These events helped form part of a wider needs assessment of adult substance misuse in Surrey, as well as informing how we plan to deliver our substance misuse treatment services from April 2018. The feedback from the events told us that our substance misuse services were accessible and successful, both in terms of provider performance and recovery outcomes for the individuals who used our services. The events also helped identify where there is room for us to improve on service delivery.

Our primary objective is to ensure that post April 2018 we maintain a stable, accessible and high quality substance misuse treatment system that meets Surrey's resident's needs with reduced funding. More information regarding service developments will follow in due course, in the meantime if you would like to learn more about substance misuse in Surrey please [click here](#) or <https://www.healthysurrey.org.uk/your-health/substance-misuse/surrey-substance-misuse-service-directory>

Health and Wellbeing Board

Since my last update, the Health and Wellbeing Board have welcomed Jason Gaskell, Chief Executive of Surrey Community Action as a member onto the Board to represent the Voluntary, Community and Faith sector. The Board has also produced their forward plan for 2018, which is published with the agenda and papers. (<https://mycouncil.surreycc.gov.uk/ieListDocuments.aspx?CId=328&MId=5193&Ver=4>) for the next public Board meeting taking place on Thursday, 7 December 2017 at Reigate and Banstead Borough Council offices.

For the latest information on the Health and Wellbeing Board and to read a summary of the discussions, please read the Public Update <https://www.healthysurrey.org.uk/about/monthly-updates>.

Sustainability and Transformation Partnerships

The latest information on Surrey Heartlands Health and Care Partnership is available on their website - <http://www.surreyheartlands.uk/> and in their latest newsletter - <http://mailchi.mp/feb1cebcb7ca/surrey-heartlands-newsletter-november-2017?e=7a54eaaab8>

CABINET MEMBER UPDATE TO FULL COUNCIL

NAME: Tim Oliver

PORTFOLIO: Property and Business Services

MEETING DATE: 5 December 2017

Property

We are driving forward our strategy on delivering value from our property assets. There are a number of strands to this which I set out below but two key parts of this are proper member engagement and partnership working with the Districts and Boroughs.

The cabinet will be considering at its December meeting the appointment of a joint venture partner to help with the delivery of a selected number of sites. The JV partner will bring much needed capacity and expertise and will enable us to pursue a twin track strategy as we build our own internal capacity. We will be looking to recruit additional skilled individuals in to Halsey Garton, the private company wholly owned by Surrey County Council , who will take on the development of other sites not necessarily suitable for the JV.

I have recently engaged with the senior team in all of the districts and boroughs to understand what their priorities are. At a recent meeting of the Surrey Leaders they agreed to set up a working group comprised of representatives of the District and Boroughs to oversee joint initiatives with Surrey and to make sure they are progressed in a timely fashion. However it is hugely important that members actively participate so we. We are piloting through the Corporate Services Select Committee what information on buildings and land owned by Surrey is currently available to share with members and what information they would like to see. We need to make sure that all Members are fully aware of any proposals before they enter the public domain.

It is essential that the 3 streams of activity - the JV, the work with the District and Boroughs (including proper member involvement) and the growth of our own internal capacity are driven forward in a co ordinated way and with full stakeholder engagement. That includes bringing back in to use vacant properties, reviewing the needs of the service areas, looking at commercial lets of buildings surplus to the service requirements and of course commissioning feasibility studies wherever there may be an opportunity to build out a sensible scheme. We will look to start the rollout of all of these initiatives from early 2018

Orbis

We are currently working on the detailed business plan for the next 18 months to ensure that Orbis continues to deliver efficiencies by closer working with the other 2 sovereign authorities. Much work has been done to integrate the teams (though there is still more to do) and to look at common ways of working and common systems.

IT

The IT survey highlighted many of the frustrations members are experiencing and which will almost certainly make any move to a paper light council very challenging. Therefore the member development group has agreed that we will move away from ipads to hybrids which are currently used by East Sussex. This should improve the experience enormously. We will be looking to roll out the new equipment (which may be a mixture of Hybrids and Laptops depending upon personal preference) starting early next year.

Member development

Democratic services have offered members one to one meetings to help with any issues they may be having in finding their way around the County system or to support their role in dealing with residents issues etc. I would encourage everyone to take up the offer (contact Rachel Basham) as the feedback from those that have set up meetings has been very positive. There is a great deal of flexibility on when you can arrange a time to meet so please do so!

I am always happy to meet with any member if there are particular areas in the Property and Business services that you would like to discuss.

CABINET MEMBER UPDATE TO FULL COUNCIL

NAME: Mike Goodman

PORTFOLIO: Environment & Transport

MEETING DATE: 5 December 2017

Pay and Conserve – I am grateful to the 1,258 individuals and organisations who responded to the consultation on charging in rural car-parks. Their views have helped shape proposals that will go to cabinet on 14th December. Concerns were raised about charges but the financial situation requires a different approach to funding the Countryside Estate. I will be recommending to cabinet that charging is introduced at a number of the car parks with income ring-fenced for the Surrey countryside.

Eco Park - The first part of the Eco Park development (bulking facility) has now been formally handed over and Suez expect to start commissioning the AD plant in January 2018.

Waste credits – In November Cabinet agreed a new mechanism for waste payments to districts and boroughs. The new system replaces recycling credits, delivering savings for SCC and allocating funding on an equitable basis, encouraging waste reduction and recycling. The new arrangements provide an interim solution, to be reviewed as plans progress towards a single co-owned waste management approach.

The **Surrey Waste Plan** is a statutory planning document and a **new plan** is being prepared. A **draft plan has been published and** public consultation runs from 1st November until 7th February 2018 - all comments welcome. The **new plan** runs to 2033 and addresses where new and expanded waste facilities are best located to address Surrey's waste management needs **in a more sustainable way**. It deals with the management of all waste streams - household, commercial, industrial and demolition waste.

Air quality – Having won DfT funding with Stagecoach for electric buses for the Guildford Park & Ride, I am pleased to announce we have submitted a bid for retrofit technology to reduce emissions on the 430 and 435 bus routes, operating frequent services through two Air Quality Management Areas, Redhill and Reigate centres. The technology results in NO₂ emission reductions of up to 99.5% in standard buses. Metrobus will refurbish all six buses and add wifi. We hope for good news on the bid in January and are also preparing plans to respond to recent budget announcements on new funding to tackle air quality.

Aviation - It is critical that surface access and environmental issues associated with Heathrow Airport expansion are addressed. I represent the Council on the Lead Members' Board of the Heathrow Strategic Planning Group, involving local authorities, LEPs and other relevant bodies, which is seeking to ensure the impacts of expansion are mitigated and managed and benefits to the local economy realised. Heathrow Airport and the Chair of the HSPG Officer Group are attending the Member Briefing on 11 December to advise on forthcoming consultations on expansion and airspace changes and the work of the HSPG.

Crossrail - Crossrail 2 is vital to the continued economic success of our county, London and the wider southeast and will also help with the significant over-crowding on key rail services into London Waterloo. This Council has long been a vocal supporter of Crossrail 2 and we continue to work with the scheme promoters to drive it forward, most recently helping to plan for the next public consultation scheduled for 2018. The Leader wrote to the Secretary of State Chris Grayling on 10 November making the case for progress and I trust that the Secretary of State will be making a positive funding announcement soon.

Road Safety speed limits - The DfT has commissioned research into the effectiveness of 20 mph speed limits using signs alone. We will use the findings, expected in spring, to inform a review of our speed limit policy, working with Surrey Police to ensure appropriate speed limits are set and enforced to reduce collisions and deal with resident concerns about anti-social driver behaviour. We are setting up a member reference group to oversee the work.

Supporting sustainable growth - We have established a member reference group with Woking, Surrey Heath and Runnymede boroughs to oversee work to understand the traffic impact of future housing plans along the A320 corridor. This joined up approach will be critical to ensuring proper mitigation of the impacts of growth for our residents and communities.

CABINET MEMBER UPDATE TO FULL COUNCIL

NAME: Clare Curran

PORTFOLIO: Children

MEETING DATE: 5 December 2017

Children's improvement work - feedback

In recent weeks we have received important feedback about the quality of our practice for children – from Ofsted who completed their latest two day monitoring visit, from peer colleagues in East Sussex who reviewed some of our services, from our own case audits, and from our frontline practitioners.

The headline from this feedback is that support and care for children in Surrey is not good enough. We have made some important and positive changes through our improvement work – for example, launching a Multi-Agency Safeguarding Hub, building stronger partnerships, improving use of data, and introducing a strength-based framework for practice (Safer Surrey and Signs of Safety). This has not translated into consistently better day-to-day practice for all children.

Practice is variable: there is some better practice which is making a real difference for children but there is also too much poorer and riskier practice. The latest Ofsted report reflects our own concerns and we fully accept their findings. We are worried and concerned that:

- there is not a shared understanding of thresholds within and across our teams.
- children are not being seen often enough.
- children can wait too long to get the help, care and protection they need.
- managers are not consistently effective in driving plans for children.
- there is not always follow up on what needs to happen to keep children seen, safe and heard.

Work is underway to directly address these concerns and drive frontline practice improvement swiftly and sustainable, ensuring that all the children we support are seen, safe and heard.

Rose Durban (Interim Director of Children's Services) and Sam Bushby (Assistant Director, Children's Services) have held eleven face-to-face sessions with over 950 frontline staff. They ensured that the feedback and concerns were understood and set out clear expectations for all practice with children, discussing what practitioners need to meet these consistently.

Now there is a singular focus on practice expectations and the role that leaders and managers play in this by supervising, supporting and stretching frontline practitioners to work effectively. We are determined to make and embed the required improvements in our services for children in Surrey and I am fully committed to this critical work in my role as Lead Member.

The partnership-wide Surrey Children's Improvement Board, chaired by the Leader, will continue to drive and scrutinise overall progress and impact for children. The Children and Education Select Committee, Corporate Parenting Board and all Members – particularly in our role as Corporate Parents - will of course continue to play a vital role in ensuring we are making a difference for children.

CABINET MEMBER UPDATE TO FULL COUNCIL

NAME: Denise Turner-Stewart

PORTFOLIO: Communities

MEETING DATE: 5 December 2017

Voluntary, community and faith sector

We all recognise how important the voluntary, community and faith sector is to the Council and Surrey's communities. The Council carried out a survey last month with the sector and we received over 570 responses. Just over a hundred of those that responded reflected the amount of funding they generated for the benefit of Surrey and the number of volunteers their organisation used; £6m in funding and over 730,000 in volunteer hours. These responses are from a small fraction of the sector and the contribution they make to Surrey's economy and to the lives of our communities is huge.

Last year the Council opened up the training resources we have for our staff to the sector, sharing a broad range of e-learning, sharing classroom based courses that might not be running at full capacity as well as using the existing skills within our teams to put on specific workshops to support the sector such as Finance, IT and Social Media.

In October we facilitated the second 'We Are Surrey' event where we invited both members of the business community and voluntary, community and faith sector to encourage them to find opportunities of working together. There were some really positive outputs from this event, from looking at apprenticeship programmes for young people who may not be in education or employment, securing volunteers for charities work programmes to sharing of resources such as a construction company looking to refurbish the homeless people's shelters for a local charity.

Customer Services - Tower Awards

One of the ways we recognise outstanding customer service is through the Tower Awards. Recent winners include [William Keenan] a fire fighter at Staines Fire Station who coordinated the collection and delivery of 30 tonnes of donations to the victims of the Grenfell fire tragedy, and the staff of Slyfield Waste Transfer station who sifted through mounds of waste to retrieve two passports accidentally discarded by a resident. These are just a couple of examples showing how our staff often go above and beyond to serve our local communities.

Surrey Fire and Rescue – Youth Engagement Scheme (YES)

YES is an early intervention for young people, between the ages of 14 and 17, who are struggling with school attendance, low self-esteem, lack of self-confidence and are at risk of becoming involved in anti-social behaviour and the criminal justice system. YES engages these young people in a variety of physical and social challenges that help build their self esteem and confidence, take ownership of their actions and to develop skills such as communication and leadership. The YES course environment is a Restorative one with a Mission Statement of 'Together we can'. Following referral forms, referral panel, meeting each young person individually, a 2 hour 'taster' session and the five day course, over 86% of young people complete all 5 days and graduate on the Friday.

565 young people have now 'graduated' from the 67 courses delivered since May 2006, with another course planned for 4 - 8 December (Leatherhead), with 3 more in this academic year in February (Walton), March (Gomshall) and May (Leatherhead) 2018. A total of 6 courses are delivered each academic year across the three locations.

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